

Formal Complaint Regarding Unprofessional Staff Behavior

Date: [Insert Date]

[Your Name]

[Your Address] [City, State, Zip Code]

[Your Email] [Your Phone Number]

Manager's Name

[Fast Food Chain Name] [Store Address] [City, State, Zip Code]

Dear [Manager's Name],

I am writing to formally express my dissatisfaction with the unprofessional behavior exhibited by your staff during my recent visit to [Location] on [Date of Visit].

Upon my arrival, I was met with a lack of courtesy and a dismissive attitude from the employees who were on duty. Specifically, [describe the behavior and incidents in detail, e.g., rude comments, delays, and lack of assistance]. This experience not only tarnished my visit but also raised concerns regarding the overall standards of customer service at your establishment.

I trust that you will take this matter seriously and address the behavior of your staff accordingly. I look forward to your prompt response regarding this issue.

Thank you for your attention to this matter.

Sincerely,

[Your Name]