

Formal Complaint Regarding Long Wait Times

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Manager

[Fast Food Chain Name]

[Location Address]

[City, State, Zip Code]

Dear [Manager's Name],

I am writing to formally express my dissatisfaction with the long wait times experienced during my recent visits to your establishment located at [Location]. On multiple occasions, I have waited upwards of [insert wait time] minutes to receive my order, which is far beyond the acceptable standard for fast food service.

These excessively long wait times not only disrupt my schedule but also reflect poorly on the efficiency of the service provided by your team. [Optional: Include a specific incident with date and time for reference]. As a loyal customer, I value the quality of your food but find it increasingly frustrating to endure such delays.

I kindly request that you address this issue to improve service efficiency and customer satisfaction. I appreciate your attention to this matter and look forward to your prompt response.

Thank you for taking the time to consider my complaint.

Sincerely,

[Your Name]