

Formal Complaint about Suspected Utility Service Fraud

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

[Utility Company Name]

[Utility Company Address]

[City, State, ZIP Code]

Dear [Utility Company Customer Service/Specific Name],

I am writing to formally express my concern regarding a potential fraudulent issue related to my utility service account ([Your Account Number]).

Recently, I noticed several discrepancies in my billing statements that do not align with my actual usage. Upon further investigation, I suspect that my account may have been compromised or that there may be an error in your billing system.

Specifically, on [Date of the billing statement], I received a bill with an unusually high amount of [Amount] which is inconsistent with my average monthly consumption. I would like to request a thorough investigation into my account and an explanation of these charges.

Attached to this letter are copies of my recent billing statements and any relevant documents that support my claims. I expect a timely response and resolution to this matter, and I would appreciate a follow-up call at your earliest convenience.

Thank you for your attention to this serious issue. I look forward to your prompt response.

Sincerely,

[Your Name]