Warranty Dispute Letter

Your Name

Your Address

Your City, State, Zip Code

Email: your.email@example.com

Phone: (123) 456-7890

Date: [Insert Date]

Recipient Name

Company Name

Company Address

City, State, Zip Code

Dear [Recipient Name],

I am writing to formally dispute the recent repair work performed on my [Item/Device Name] under warranty, which was completed on [Repair Date]. Despite the service, the issues I reported have not been adequately resolved, and I am dissatisfied with the outcome.

On [Date of Initial Contact], I contacted your service department to address [specific issue], and I was assured that the necessary repairs were covered under warranty. However, since the repairs were completed, I have experienced the following recurring problems:

- [Describe the issue]
- [Describe the issue]
- [Describe the issue]

According to the terms of the warranty, I believe that I am entitled to a satisfactory resolution of these issues. I kindly request that you expedite a thorough inspection and rectification of the inadequately performed repairs.

Please respond to this letter within [insert timeframe, e.g., 14 days] to confirm how you will proceed with this matter. I look forward to your timely response.

Thank you for your attention to this matter.

Sincerely,

[Your Name]