

Complaint for Denied Warranty Request

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Service Department
Company Name
Company Address
City, State, Zip Code

Dear Customer Service Manager,

I am writing to formally express my dissatisfaction regarding the denial of my warranty request for [Product Name] with the serial number [Serial Number], which I purchased on [Purchase Date]. My warranty claim was submitted on [Claim Submission Date], and I received a notification of denial on [Denial Date].

Upon reviewing the reasons for the denial, I believe that my claim fully complies with the warranty terms as outlined in your warranty policy. [Briefly explain the reason you believe the warranty should be honored, referencing specific terms if applicable.]

I kindly request a reconsideration of my warranty claim and a prompt resolution to this matter. Enclosed are copies of all relevant documents, including the receipt of purchase, warranty information, and any correspondence related to my claim.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]