

Complaint Regarding Unfulfilled Warranty Obligations

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Company's Customer Service Department],

I am writing to formally address a concern regarding the warranty obligations for my [product name], which I purchased on [purchase date]. The warranty period is [duration of warranty], but I have encountered a problem that remains unresolved despite my attempts to seek assistance.

On [date of issue], I reported [describe the issue]. I was promised that [details of the warranty service offered], but as of today, [explain the current situation].

This lack of follow-through is disappointing and has caused me [mention any inconvenience or costs incurred]. I expect a prompt response to this matter and a resolution that aligns with the warranty terms outlined at the time of purchase.

Please find attached [any relevant documents, receipts, or warranty information]. I look forward to your immediate attention to this matter and hope to hear from you soon with a satisfactory plan of action.

Thank you for your prompt attention to my complaint.

Sincerely,

[Your Name]