

Formal Complaint Regarding Frequent Electricity Outages

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Utility Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Customer Service Manager's Name],

I am writing to formally lodge a complaint regarding the frequent electricity outages in my area, specifically in [Your Neighborhood/Area]. Over the past [duration, e.g., "few months"], I have experienced numerous disruptions in power supply, which have not only caused inconvenience but also affected my daily life and work.

The outages generally last for [duration of outages] and have occurred at [specific times or dates if applicable]. I have contacted your customer service department multiple times regarding this issue but have yet to receive a satisfactory resolution or explanation.

I urge your office to investigate the cause of these frequent outages and to implement measures to rectify the situation. It is essential for residents to have a reliable electricity supply, and I hope you can prioritize this issue.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]