

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

[Utility Company Name]

[Utility Company Address]

[City, State, ZIP Code]

Subject: Formal Complaint Regarding Extended Electricity Restoration Delays

Dear [Utility Company Customer Service/Manager's Name],

I am writing to formally express my concerns regarding the extended delays in restoring electricity to my residence located at [Your Address]. Since [Date of Outage], our neighborhood has been facing significant disruption due to the lack of electrical service.

Despite multiple communications with your customer service team, I have not received satisfactory updates regarding the status of restoration efforts. The persistent outages have affected not only the daily living conditions for my family but also the essential appliances required for our well-being.

I respectfully request a detailed explanation of the reasons for these prolonged delays and a clear timeline for when we can expect our electricity to be restored. It is crucial for your customers to be informed during such critical situations.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]