

Formal Complaint Regarding Inadequate Travel Insurance Coverage

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Service Department
[Travel Insurance Agency Name]
[Agency Address]
City, State, Zip Code

Dear Customer Service Team,

I am writing to formally complain about the inadequate travel insurance coverage I received under policy number [Your Policy Number], purchased on [Purchase Date]. Despite the assurances provided by your agency, I encountered significant limitations in coverage that have caused me considerable inconvenience and financial loss during my recent trip to [Destination].

Specifically, I faced [briefly outline the issue, e.g., "medical expenses that were not covered," "trip cancellations that your policy failed to reimburse," etc.]. This was contrary to the terms outlined at the time of purchase, which indicated comprehensive support for travelers.

I urge you to review my case and provide resolution in accordance with the coverage promised. I would appreciate a prompt response to my complaint outlining the steps you intend to take to remedy this situation.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,
[Your Name]