

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Recipient's Name
Company Name
Company Address
City, State, Zip Code

Dear [Recipient's Name],

I am writing to formally express my protest regarding the flawed hardware received from your company. The product, [Product Name/Model], has been found to exhibit [describe the specific issues], which has severely impacted my experience and usage.

Despite following all the recommended guidelines for installation and usage, I have encountered significant problems that have rendered the hardware unusable for its intended purpose. This has caused [explain any further implications, such as financial loss, downtime, etc.].

I request that you take immediate action to address this issue, which may include [provide specific requests such as replacement, repair, refund, etc.]. I believe it is only fair that your company stands behind its products and ensures customer satisfaction.

I look forward to your prompt response to this pressing matter. Thank you for your attention to this issue.

Sincerely,
[Your Name]