

Complaint Letter Regarding Warranty Service Delay

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Customer Service Manager's Name],

I am writing to formally complain about the unacceptable delay I have experienced regarding the warranty service for my [Product Name/Model], which was purchased on [Purchase Date].

According to your warranty policy, a repair or replacement should be processed within [mention time frame as per warranty policy], but I initially submitted my claim on [Claim Submission Date], and I am still awaiting resolution.

I have contacted your customer service multiple times regarding this issue, yet I have not received a satisfactory response or timeline for when I can expect my product to be serviced.

I would appreciate your immediate attention to this matter and a prompt response regarding the status of my warranty service.

Thank you for your attention to this issue.

Sincerely,

[Your Name]