

Formal Complaint Regarding Pest Control Customer Service

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Pest Control Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Manager,

I am writing to formally complain about the unsatisfactory customer service I received from your company regarding a pest control issue at my residence. On [date of service], I contacted your customer service to address [specific issue or problem]. Unfortunately, my experience was far below the professional standard I expected from your company.

Firstly, [describe the first issue, such as long wait times, unhelpfulness of staff, etc.]. Additionally, [mention any further issues, such as lack of follow-up, miscommunication, etc.]. This lack of attention to my concerns has left me feeling frustrated and disheartened.

I expect timely and effective solutions, as well as respectful communication from your staff. I hope my concerns will be taken seriously, and I would appreciate a prompt response addressing how you plan to resolve this matter.

Thank you for your attention to this urgent issue. I look forward to hearing from you soon.

Sincerely,

[Your Name]