

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Housing Association Name]

[Housing Association Address]

[City, State, Zip Code]

Dear [Housing Association Manager's Name],

I am writing to formally express my concerns regarding the substandard living conditions in my apartment located at [Apartment Address]. Despite several attempts to address these issues informally, including [mention any previous communication or attempts to resolve the issue], I have not received any satisfactory response or resolution.

Specifically, I would like to bring to your attention the following issues:

- Inadequate heating and insulation during winter months.
- Leaking pipes resulting in water damage and mold.
- Persistent pest infestations.
- Unsafe electrical wiring.

These conditions not only violate the terms of our lease agreement but also pose serious health and safety risks. I urge the housing association to take immediate action to address these matters and provide a timeline for when I can expect repairs to be completed.

Thank you for your attention to this urgent matter. I look forward to your prompt response.

Sincerely,

[Your Name]