

Formal Complaint Regarding Overcrowded Buses

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Recipient's Name]

[Title/Position]

[Bus Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to formally express my concern regarding the overcrowded buses on [specific route or bus number] that operate during peak hours. As a regular commuter, I have experienced numerous instances where buses are severely overcrowded, making it unsafe and uncomfortable for passengers.

The issue not only affects the quality of travel but also poses potential safety risks as there is often inadequate room for passengers to board and disembark. Additionally, this situation can lead to delays and further frustration for commuters.

I urge your office to address this matter promptly by increasing the frequency of buses or providing additional services to accommodate the growing number of passengers. A timely response to this complaint would be greatly appreciated.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]