

# Formal Complaint Regarding Seating Issues on Flight

Date: [Insert Date]

To: Customer Service Department

[Airline Company Name]

[Airline Company Address]

Dear Sir/Madam,

I am writing to formally complain about the seating issues I experienced on my recent flight with your airline, which took place on [Insert Date] from [Departure City] to [Arrival City], Flight Number: [Insert Flight Number].

Upon booking my ticket, I selected my seat preference, which was confirmed in my itinerary. However, upon boarding the aircraft, I discovered that my seat had been changed without prior notification or explanation. This caused significant discomfort and stress during the flight.

Furthermore, I observed that other passengers were also affected by similar seating issues, creating a chaotic environment on board. As a frequent traveler, I value the importance of communication and satisfaction during flights, and this incident did not reflect the high standards I have come to expect from [Airline Company Name].

I request a formal explanation of why my seat was changed and what measures your airline intends to implement to prevent such situations in the future. Additionally, I would appreciate any compensation you could provide for the inconvenience experienced.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[Your Email Address]

[Your Phone Number]