

Formal Complaint Regarding Safety Concerns During Flight

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Service
Airline Company Name
Airline Address
City, State, Zip Code

Dear Customer Service Manager,

I am writing to formally express my concerns regarding the safety conditions experienced during my recent flight with your airline, flight number [FLIGHT NUMBER], on [DATE] from [DEPARTURE CITY] to [ARRIVAL CITY].

During the flight, I observed several concerning safety issues, including [briefly list the safety concerns, e.g., poor cabin pressure, unrestrained luggage, malfunctioning safety equipment]. These issues made me feel uncomfortable and anxious throughout the flight.

I understand that safety is a top priority for your airline, and I believe it is critical that these concerns are addressed to ensure the well-being of all passengers. I kindly request that you investigate these matters and provide feedback on the steps that will be taken to prevent such occurrences in the future.

Thank you for your attention to this serious matter. I look forward to your prompt response.

Sincerely,
[Your Name]