

# Formal Complaint Regarding Poor Cable Service

Your Name  
Your Address  
City, State, Zip Code  
Email Address  
Phone Number  
Date

Customer Service Department  
Cable Company Name  
Company Address  
City, State, Zip Code

Dear Customer Service Team,

I am writing to formally complain about the poor cable service I have been experiencing for the past several weeks. Despite paying my monthly bill on time, I have encountered numerous issues, including service interruptions, pixelation of channels, and inadequate customer support.

On several occasions, I have attempted to reach out to your customer service representatives; however, I have not received satisfactory assistance. The service interruptions have disrupted my ability to enjoy programming, and the lack of prompt responses has left me feeling frustrated.

As a loyal customer, I expected a higher standard of service. I kindly request a resolution to these issues, including a thorough investigation into the service disruptions and an explanation as to why my concerns have not been addressed adequately. Additionally, I would appreciate a refund for the days I have been without service.

Thank you for your attention to this matter. I look forward to your prompt response and a resolution to my complaints.

Sincerely,  
Your Name