

# Formal Complaint Regarding Wait Times for Food Service

Date: [Insert Date]

[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number]

[Manager's Name] [Restaurant Name] [Restaurant Address] [City, State, Zip Code]

Dear [Manager's Name],

I am writing to formally express my dissatisfaction with the long wait times for food service during my recent visits to [Restaurant Name] on [list specific dates]. On each occasion, I experienced delays exceeding [insert average wait time], which significantly impacted my dining experience.

While I have always appreciated the quality of the food and service at your establishment, the prolonged wait has left me disappointed. I believe it is essential for customers to receive timely service to maintain a positive dining experience.

I hope you will take my concerns seriously and look into the matter to improve service efficiency at [Restaurant Name]. I look forward to your prompt response and a resolution to this issue.

Thank you for your attention.

Sincerely,

[Your Name]