

Formal Complaint Regarding Staff Behavior

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

To Whom It May Concern,

I am writing to formally express my dissatisfaction regarding an experience I had at your dining venue on [insert date of incident]. During my visit, I encountered a staff member whose behavior was unprofessional and unacceptable.

Despite my attempts to communicate politely, [describe the specific behavior, e.g., "the server was rude and dismissive, which made my dining experience uncomfortable"]. This is not the level of service I expect from your establishment.

As a loyal customer, I believe it is important to bring such matters to your attention so that they can be addressed. I trust that you will take the necessary actions to rectify this situation and improve the quality of service provided at your venue.

Thank you for taking the time to consider my complaint. I look forward to your prompt response regarding this matter.

Sincerely,

[Your Name]