Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date
Recipient's Name
Company Name
Company Address
City, State, Zip Code
Dear [Recipient's Name],
I am writing to formally complain about the delayed delivery of my order, [Order Number], which was originally scheduled to arrive on [Original Delivery Date]. As of today, [Current Date], I have not yet received the package.
This delay is causing significant inconvenience, as I had made arrangements based on the promised delivery date. I have contacted your customer service team on several occasions, but unfortunately, no satisfactory explanation has been provided.
I kindly request that you look into this matter urgently and provide me with a status update regarding my delivery. Additionally, I would appreciate any compensation for the inconvenience caused.
Thank you for your attention to this matter. I look forward to your prompt response.
Sincerely,
[Your Name]