

Formal Complaint Regarding Uncommunicated Rate Increases

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Recipient's Name]
[Company's Name]
[Company's Address]
[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to formally express my complaint regarding the recent rate increases that I have been charged for [service or product] as a customer of your company. It has come to my attention that these increases were applied without prior notification or communication.

As a loyal customer, I believe it is both ethical and professional for service providers to inform their clients about any changes in pricing. The lack of communication regarding these increases has not only caused financial strain but also left me feeling undervalued as a customer.

I kindly request an explanation for this oversight and urge your company to consider reinstating the previous rates. Additionally, I would appreciate clear communication of any future changes to pricing policies.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]