

# **Subject: Expression of Discontent Regarding Hotel Facilities**

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Hotel Manager's Name]

[Hotel Name]

[Hotel Address]

[City, State, Zip Code]

Dear [Hotel Manager's Name],

I am writing to express my dissatisfaction with the facilities at [Hotel Name] during my recent stay from [Start Date] to [End Date]. I chose your hotel based on its reputation and the amenities advertised, but unfortunately, my experience did not meet my expectations.

During my stay, I encountered several issues:

- Inconsistent heating in my room, leading to discomfort during the night.
- The fitness center was not adequately maintained, with several machines out of order.
- Poor Wi-Fi connectivity, hindering my ability to work remotely.

I believe that these issues detracted from the overall experience and did not align with the standards promised by your establishment. I hope you take this feedback into account to ensure future guests do not face similar inconveniences.

Thank you for your attention to this matter. I look forward to your response and a possible resolution.

Sincerely,

[Your Name]