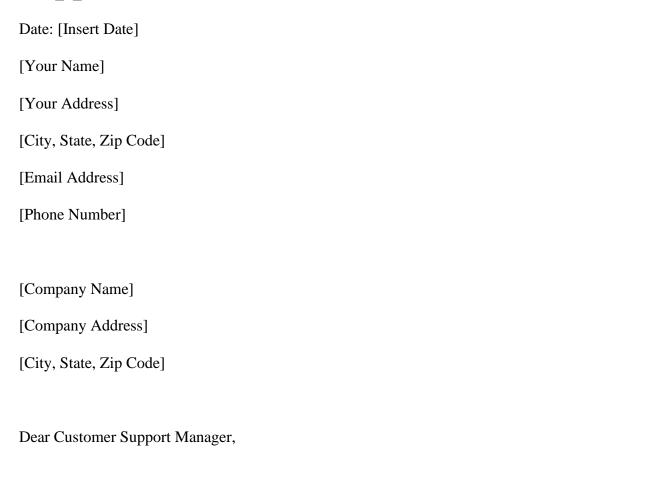
Formal Complaint Regarding Poor Customer Support



I am writing to formally express my dissatisfaction regarding the poor customer support I have received while attempting to resolve ongoing issues with my internet service. My account number is [Insert Account Number].

Numerous attempts to contact your support team since [Insert Date of First Contact] have resulted in long wait times, unhelpful responses, and, on several occasions, no follow-up at all. I expected a much higher standard of service, especially given the regular payments I make for the service.

This lack of support has caused significant inconvenience and disruption to my daily activities, and I urge you to take this matter seriously. I would appreciate a prompt resolution to my internet issues and a response regarding how you intend to improve customer support in the future.

Thank you for your attention to this matter. I look forward to your prompt response.
Sincerely,
[Your Name]