

# Formal Complaint Regarding Inconsistent Internet Performance

Your Name  
Your Address  
City, State, Zip Code  
Email Address  
Phone Number  
Date

Customer Service Department  
Internet Service Provider Name  
Company Address  
City, State, Zip Code

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the inconsistent performance of the internet service I have been receiving at my residence. My account number is [Your Account Number], and I have been a customer since [Start Date].

Over the past [duration], I have experienced frequent disruptions in service, including slow speeds, intermittent connectivity, and extended outages. This issue has severely impacted my ability to work from home and participate in online activities, causing significant inconvenience.

I have attempted to resolve this issue through your customer support channels, but the solutions offered have been temporary and ineffective. I kindly request immediate attention to this matter and a prompt resolution.

Thank you for your attention to this urgent issue. I look forward to your swift response.

Sincerely,  
[Your Name]