

Formal Complaint About Internet Outages

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Service Provider Name]

[Provider Address]

[City, State, Zip Code]

Dear [Customer Service Manager's Name],

I am writing to formally complain about the frequent internet outages I have been experiencing over the past [insert duration] with my internet service (Account Number: [insert account number]). Despite my attempts to resolve this issue through your customer service channels, the problem persists.

These disruptions have severely impacted my ability to work from home, attend virtual meetings, and access essential online services. I believe this is a significant service issue that needs urgent attention.

I request that my complaint be investigated and a resolution provided at the earliest convenience. Thank you for your prompt attention to this matter.

Sincerely,

[Your Name]