

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Support
[Telecommunications Company Name]
Company Address
City, State, Zip Code

Dear Customer Support,

I am writing to formally express my dissatisfaction regarding the unresponsive customer support I have experienced with [Telecommunications Company Name]. Despite multiple attempts to contact your support team regarding [specific issue], I have yet to receive any satisfactory response or resolution.

On [date], I reached out to your customer support via [method of contact, e.g., phone, email, chat] and have followed up on several occasions. Unfortunately, I have not received any acknowledgment of my concerns, which has caused considerable inconvenience.

I kindly urge you to look into this matter and provide a prompt resolution. My account number is [account number], and I appreciate your attention to this issue.

Thank you for your immediate attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]