

Formal Complaint Regarding Network Outages

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Telecommunications Company Name]

[Company Address]

[City, State, Zip Code]

Dear Sir/Madam,

I am writing to formally express my dissatisfaction with the frequent network outages that I have been experiencing with my telecommunications service provider. My account number is [Your Account Number].

Over the past [Duration of Outages], I have encountered several interruptions in service, which have significantly affected my ability to communicate effectively and carry out daily tasks. The outages have occurred at varying times, causing considerable inconvenience to my personal and professional life.

Despite my attempts to resolve this issue through your customer service channels, the problem persists without any long-term solution being provided. I expect a prompt and thorough investigation into these network outages and a subsequent resolution to restore my service to a satisfactory level.

I appreciate your attention to this matter and look forward to your swift response. Please contact me at your earliest convenience to discuss how you plan to address this issue.

Thank you for your prompt attention to this matter.

Sincerely,

[Your Name]