

Formal Complaint Regarding Connectivity Issues

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Customer Service Department

[Telecommunications Company Name]

[Company Address]

[City, State, Zip Code]

Dear Sir/Madam,

I am writing to formally lodge a complaint regarding ongoing connectivity problems I have been experiencing with my telecommunications service (account number: [Insert Account Number]). Despite my attempts to resolve these issues through customer service, I have not seen any significant improvement.

Since [Insert Date of First Issue], I have faced frequent disruptions in service, including [briefly describe specific issues, e.g., internet outages, slow speeds, dropped calls]. These problems have severely impacted my daily activities, including [mention any specific impact, e.g., work, communication with family, etc.].

I have contacted your customer support team on several occasions, including on [list dates of contact], but the problems persist without a satisfactory resolution. I am disappointed with the level of service I have received and would appreciate immediate action to rectify these connectivity issues.

I urge you to investigate this matter promptly and provide a solution. I expect a response to this complaint within [insert reasonable timeframe, e.g., 14 days]. If I do not receive a satisfactory resolution, I will consider escalating this matter to appropriate regulatory authorities.

Thank you for your attention to this important matter.

Sincerely,

[Your Name]