

Formal Complaint Regarding Prolonged Service Interruption

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Manager,

I am writing to formally complain about the prolonged interruption of service that I have experienced as a customer of [Company Name]. This issue has persisted since [start date of service interruption], and despite my repeated attempts to resolve it through your customer service channels, I have not received a satisfactory resolution.

The continuous disruption in service has caused significant inconvenience, impacting my daily activities. I expect timely and reliable service as a paying customer, and I am unhappy with the lack of communication and updates regarding the situation.

I kindly request that this matter be addressed promptly and that I receive compensation or a detailed explanation regarding the service interruption. I look forward to your prompt response to this complaint.

Thank you for your attention to this serious matter.

Sincerely,

[Your Name]