

# Formal Appeal for Improved Customer Service Resolution

**[Your Name]**  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

**[Company Name]**  
[Company Address]  
[City, State, Zip Code]

Dear [Customer Service Manager's Name],

I am writing to formally appeal regarding my recent experience with your customer service department on [date of interaction]. Unfortunately, my issue, [briefly describe the issue], has not been resolved satisfactorily.

Despite my attempts to seek assistance, [describe the efforts you made, e.g., call support, visit in person], I have not received the level of service expected from your esteemed company. The matter remains unresolved, and I am hopeful that you can assist in rectifying this situation.

I appreciate your attention to this matter and look forward to a prompt resolution. Please feel free to contact me at your earliest convenience.

Thank you for your understanding.

Sincerely,  
[Your Name]