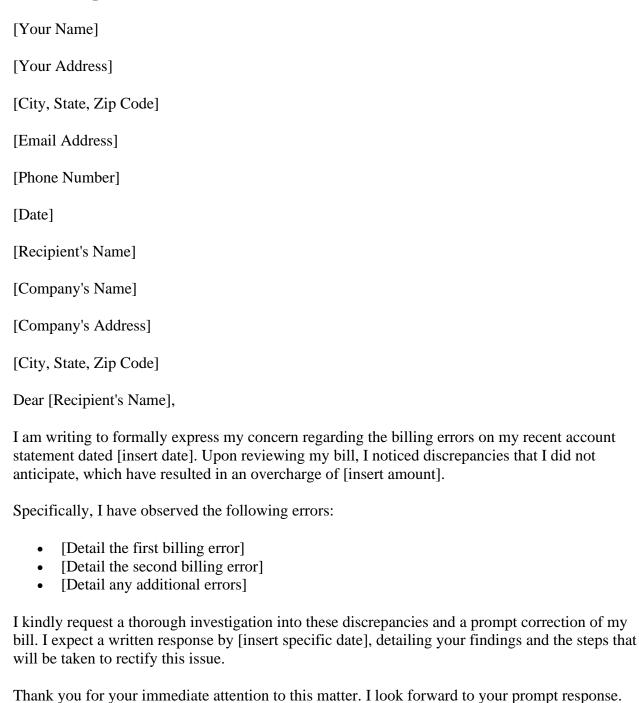
Formal Complaint Regarding Unexpected Billing Errors



Sincerely,

[Your Name]