

Formal Complaint Regarding Product Durability

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Recipient Name]
[Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Recipient Name],

I am writing to formally express my dissatisfaction with the durability of [Product Name] that I purchased on [Purchase Date] from [Store/Website Name].

Despite following all care instructions provided, the product has shown signs of significant wear and tear within a short period. Specifically, [describe specific issues with the product]. This experience has prompted me to reach out, as I expected a higher level of quality from your brand.

I would appreciate a resolution to this matter, whether it be a refund, replacement, or repair. I have attached copies of my receipt and any relevant photos for your reference.

I look forward to your prompt response to this issue.

Sincerely,
[Your Name]