

Product Liability Claim Letter

Your Name

Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Company Name

Company Address
City, State, Zip Code

Dear [Company Name or Customer Service],

I am writing to formally file a product liability claim regarding a defective electronic device that I purchased from your company on [purchase date]. The item in question is [product name, model number, and any relevant identification].

Shortly after purchase, I encountered the following issues: [describe the defects or problems, including dates of occurrence]. These defects not only rendered the product unusable but also caused [mention any damages or injuries resulting from the defect, if applicable].

According to the applicable consumer protection laws, I believe I am entitled to a remedy for the damages caused by the defective product. Hence, I request the following resolution: [state your desired outcome, such as a refund, replacement, or repair].

Enclosed/attached are copies of my receipt, warranty information, and any correspondence related to this issue for your reference.

Please respond to this letter within [mention a reasonable timeframe, e.g., 14 days] to acknowledge receipt and outline the next steps in this matter.

Thank you for your prompt attention to this serious issue.

Sincerely,
[Your Name]