Service Interruption Acknowledgment

Date: [Insert Date]

[Customer Name]

[Customer Address]

[City, State, Zip Code]

Dear [Customer Name],

We are writing to acknowledge the recent interruption of services that you experienced on [date of interruption]. We sincerely regret any inconvenience this may have caused you and appreciate your understanding during this time.

Our team is actively working to resolve the issues that led to this interruption, and we are committed to restoring your service as quickly as possible.

We value your patronage and appreciate your patience as we work to improve our services. If you have any further concerns or inquiries, please do not hesitate to reach out to our customer service department at [contact information].

Thank you for your understanding.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]