

Warranty Claim Response

Dear [Customer's Name],

Thank you for submitting your warranty claim for the product [Product Name] with the serial number [Serial Number]. We appreciate your prompt communication and understand the inconvenience this issue may have caused you.

After reviewing your claim, we are pleased to inform you that your warranty claim has been approved. We will initiate the necessary steps to ensure your [Product Name] is repaired/replaced. The process will take approximately [Timeframe].

Please send the product back to us at the following address:

[Return Address]

Do not hesitate to contact us at [Contact Information] for any further inquiries.

Thank you for your understanding and patience.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]