## **Confirmation of Complaint Receipt**

Date: [Insert Date]
To: [Complainant's Name]
[Complainant's Address]
Dear [Complainant's Name],
We acknowledge the receipt of your complaint regarding [brief description of the complaint] submitted on [date of submission].
Your complaint has been assigned a reference number: [Reference Number] for tracking purposes.
We take such matters seriously and will begin our investigation promptly. You can expect to hear from us within [insert timeframe] regarding the progress of your complaint.
If you have any questions or require further information, please do not hesitate to contact us a [contact information].
Thank you for bringing this matter to our attention.
Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Company Address]
[Contact Information]