

# Dear [Tenant's Name],

We hope this message finds you well. We are reaching out to thank you for your recent maintenance request submitted on [Date of Request]. Your feedback is crucial in helping us continually improve our services.

We would appreciate it if you could take a few moments to provide us with your thoughts regarding the handling of your repair request. Specifically, we are interested in your feedback on the following:

- Timeliness of the response
- Quality of the repair work
- Communication throughout the process
- Overall satisfaction with the service provided

Please click on the link below to access a short survey:

[Take the Survey](#)

Your input is invaluable to us and will help ensure that all maintenance issues are addressed promptly and effectively. Thank you for taking the time to help us improve!

Best regards,  
[Your Name]  
[Your Position]  
[Property Management Company]