

# Letter of Dissatisfaction with Service Quality

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Date]

[Recipient's Name]

[Company's Name]

[Company's Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to express my dissatisfaction with the service quality I received on [specific date] at [specific location or event]. Despite my expectations based on your company's reputation, my experience fell short in several key areas.

Firstly, [describe the specific issue or incident, e.g., delayed service, unprofessional staff, poor product quality]. This not only caused inconvenience but also led to [explain any negative impact, e.g., wasted time, financial loss].

Secondly, [mention any additional concerns or repeated issues]. I believe that as a customer, I deserve a certain level of service and professionalism, which I did not receive.

I hope that my feedback will encourage you to address these issues and improve the service quality for future customers. I look forward to your prompt response regarding this matter.

Thank you for your attention.

Sincerely,

[Your Name]