

# Technical Support for Virtual Open House

Dear [Participant's Name],

Thank you for registering for our Virtual Open House on [Date]. We are excited to have you join us!

To ensure a smooth experience, we have prepared some technical guidelines:

- Please check your internet connection prior to the event.
- We recommend using a computer with a compatible browser (Chrome, Firefox, or Safari).
- Ensure your microphone and camera are functioning, if you wish to participate in discussions.
- Join the event at least 10 minutes early to resolve any technical issues.

If you encounter any difficulties, please do not hesitate to reach out to our technical support team:

- Email: [support@example.com](mailto:support@example.com)
- Phone: (123) 456-7890
- Chat Support: Available on our event page

We look forward to seeing you at the event!

Best regards,  
[Your Name]  
[Your Position]  
[Your Organization]