# **Customer Involvement Engagement Blueprint**

Date: [Insert Date]

To: [Customer Name]

From: [Your Company Name]

Dear [Customer Name],

We are excited to engage you in our customer involvement blueprint aimed at enhancing our products/services and improving our overall customer experience. Your feedback and insights are invaluable to us.

## **Goals of Engagement**

- Gather customer feedback on existing products/services.
- Co-create new product features based on customer needs.
- Build a strong community of engaged users.

## **Engagement Activities**

- 1. Surveys and Feedback Forms
- 2. Focus Group Discussions
- 3. Product Testing and Review Sessions

#### **Timeline**

We will initiate our first engagement activity on [Start Date], and we expect to conclude by [End Date].

### **Next Steps**

Please confirm your interest in participating by [RSVP Deadline]. We look forward to your involvement in shaping the future of our offerings.

Thank you for being an essential part of our community.

Sincerely,

[Your Name]
[Your Position]
[Your Company Name]
[Contact Information]