

# Exclusive Preorder Access Guidelines

Dear Valued Customer,

Thank you for your interest in our exclusive preorder program. Please find below the guidelines to ensure a smooth and successful preorder experience:

- **Eligibility:** Only customers who have signed up for our newsletter can access the preorder.
- **Preorder Dates:** The preorder period starts on [Start Date] and ends on [End Date].
- **How to Order:** Visit our website during the preorder period and follow the instructions provided.
- **Payment Information:** Full payment is required at the time of preorder.
- **Shipping Details:** Expected shipping date is [Shipping Date].
- **Cancellation Policy:** Cancellations can be made within 48 hours of placing your order.
- **Customer Support:** For any queries, please contact our support team at [Support Email].

We appreciate your support and look forward to bringing you our newest products!

Best regards,

[Your Company Name]

[Your Company Contact Information]