Complaint Confirmation

Date: [Insert Date]
To: [Partner's Name]
[Partner's Address]
Dear [Partner's Name],
We acknowledge the receipt of your complaint regarding [brief description of the complaint]. This letter is to confirm that we have received your complaint on [date of receipt].
We take all complaints seriously and are currently investigating the matter. Our team will reach out to you within [number of days] business days with further details and a resolution plan.
We appreciate your patience and understanding in this matter. Should you have any questions or require further assistance, please do not hesitate to contact us at [contact information].
Thank you for bringing this to our attention.
Sincerely,
[Your Name]
[Your Position]
[Your Company]
[Your Contact Information]