

Service Quality Assessment

Date: [Insert Date]

To: [Partner Name]

From: [Your Name]

Subject: Service Quality Assessment

Dear [Partner Name],

We appreciate your ongoing partnership and would like to take this opportunity to assess the quality of services provided. Your feedback is invaluable for our mutual growth and success.

Assessment Criteria

- Communication and Responsiveness
- Service Reliability
- Quality of Deliverables
- Problem Solving and Support
- Overall Satisfaction

Please rate the following aspects:

1. Communication and Responsiveness: [Rating Scale]
2. Service Reliability: [Rating Scale]
3. Quality of Deliverables: [Rating Scale]
4. Problem Solving and Support: [Rating Scale]
5. Overall Satisfaction: [Rating Scale]

Additional Comments: [Space for comments]

Thank you for your cooperation and insights. We look forward to enhancing our partnership.

Best regards,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]