

# Letter of Escalation for Unresolved Hardware Technical Issues

Date: [Insert Date]

To: [Recipient Name]

[Recipient Title]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient Name],

I hope this message finds you well. I am writing to formally escalate the unresolved hardware technical issues we have been experiencing with [specific hardware name/model] since [insert date of first report]. Despite multiple attempts to resolve this matter through standard support channels, we have yet to find a satisfactory solution.

The ongoing issues include:

- [Describe the first issue]
- [Describe the second issue]
- [Describe any additional issues]

These problems have significantly impacted our operations and productivity, leading to [mention any consequences such as downtime, financial impact, etc.]. I kindly request your immediate attention to this matter to facilitate a resolution at the earliest opportunity.

Thank you for your understanding and support. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Title]

[Your Company Name]

[Your Contact Information]