

Issue Escalation Reminder

Dear [Recipient's Name],

This is a friendly reminder regarding the tech support issue we escalated on [Date of Escalation]. As of today, we have not received an update on the status.

For your reference, here are the details of the issue:

- **Issue ID:** [Issue ID]
- **Description:** [Brief Description of the Issue]
- **Priority Level:** [High/Medium/Low]
- **Initial Contact Date:** [Date]

We appreciate your attention to this matter and look forward to your prompt response.

Thank you!

Best regards,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]