Tech Support Escalation Request

Date: [Insert Date]

To: [Manager's Name]

Subject: Escalation of Unresolved Support Ticket [Ticket Number]

Dear [Manager's Name],

I am writing to formally escalate the unresolved support ticket [Ticket Number] which was opened on [Open Date]. Despite multiple follow-ups, the issue remains unresolved, and it is impacting our operations.

Details of the Issue:

- **Ticket Number:** [Ticket Number]
- **Issue Description:** [Brief Description of the Issue]
- **Escalation Reason:** [Reason for Escalation]
- **Previous Follow-ups:** [Number of Follow-ups] on [Dates of Follow-ups]

I would appreciate your urgent attention to this matter and look forward to your prompt response. Please let me know if there is any additional information needed from my side.

Thank you for your assistance.

Sincerely,

[Your Name]
[Your Position]
[Your Contact Information]