

# Follow-Up on Tech Support Ticket #123456

Dear [Tech Support Team/Manager's Name],

I am writing to follow up on my previous correspondence regarding the ongoing issue with [brief description of the issue]. My initial ticket was submitted on [date] under ticket number #123456.

Since the last update on [last update date], I have not received any further communication, and the problem remains unresolved. I would greatly appreciate any updates on this matter and any potential escalation to ensure prompt resolution.

Thank you for your attention to this urgent issue. I look forward to your prompt response.

Best regards,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]