Notice of Support Cessation

Date: [Insert Date]

Dear Valued Customer,

We hope this message finds you well. We are writing to inform you that, as of [Insert Cessation Date], we will no longer be providing support for the following hardware product:

Product Name: [Insert Product Name]Model Number: [Insert Model Number]

While we understand that this may cause inconvenience, this decision is part of our commitment to providing the best possible service for our current product lineup. We encourage you to explore our newer products that come with enhanced features and support.

If you have any questions or need assistance with transitioning to a new product, please do not hesitate to contact our customer support team at [Insert Contact Information].

Thank you for your understanding and support.

Sincerely,

[Your Name]

[Your Title]

[Company Name]

[Company Contact Information]