

Cloud Platform Upgrade Notification

Dear [Customer Name],

We are excited to inform you about an upcoming upgrade to our Cloud Platform scheduled for [Date]. This upgrade will enhance the performance, security, and features of our services.

Upgrade Details:

- **Upgrade Date:** [Date]
- **Start Time:** [Start Time]
- **Expected Downtime:** [Expected Downtime]
- **New Features:**
 - [Feature 1]
 - [Feature 2]
 - [Feature 3]

We recommend all users to review their current applications and configurations to ensure a smooth transition after the upgrade.

If you have any questions or concerns, please feel free to reach out to our support team at [Support Email/Contact Info].

Thank you for your continued support.

Best regards,
[Your Company Name]
[Your Position]
[Contact Information]