

Dear Valued Customer,

We want to assure you that we take the security of your personal information very seriously. Recently, we experienced a cybersecurity incident that may have raised concerns regarding the safety of your data.

As soon as we became aware of the incident, our team acted swiftly to contain the situation and prevent any further unauthorized access. We have engaged leading cybersecurity experts to conduct a thorough investigation and ensure the integrity of our systems.

We are committed to maintaining transparency throughout this process and will keep you updated with any new developments. Your trust is our top priority, and we are enhancing our security measures to protect your information against future incidents.

If you have any questions or concerns, please do not hesitate to contact our customer support team at [Customer Support Email] or [Customer Support Phone Number].

Thank you for your understanding and continued trust in us.

Sincerely,

[Your Company Name]

[Your Company Address]

[Your Company Contact Information]